Beachlands Customer Network Connection Process

Contractor
request new connection form from
auckland@smartpower.co.nz
Allow 10 business days prior to livening

Fill in BNL Customer Network connection form and email auckland@smartpower.co.nz

Smartpower set up account using details provided by new customer

Forward the connection form to SmartNet and request BNL ICP .

Llyods Electrical to install customer networks meters in all commercial blocks on behalf of Beachlands Networks Ltd

SmartNet confirm connection availablility with Llyods Electrical that meter is installed (within 24hrs)

Within 2 business days

Set up customer in Smartpower billing system. Send out welcome to BNL network letter explaining the services (electricity and water) that BNL will be providing

Electrician and make appoinment to inspector to inspect and and liven.

Inspector to advise Smartpower of livening date within 24 hrs

Happy customer

Any queries please contact